



### Facts about identity theft:

- Victims typically do not learn about their identity theft until months after it occurs
- It can take an average of
  44 months to clear names
  and reclaim identity
- Victims who discovered identity theft within the first month spent fewer than 10 hours to resolve it

# JULY 2017 TIP OF THE MONTH IDENTITY THEFT - PROTECT YOURSELF

#### NEVER GIVE OUT PERSONAL INFORMATION UNLESS YOU HAVE INITIATED THE CONTACT

Criminals can use the following personal information to steal your identity

- ✓ Social Security Number
- ✓ Birthday
- ✓ Address

- ✓ Bank Account
- ✓ Credit Card Numbers Passwords
- ✓ Anything used to answer security questions

## HOW IDENTITY THEFT HAPPENS

LOW TECH-OFFLINE	HIGH TECH-ONLINE
Lost or stolen property	Security breach
In-home service provider and unsecure personal information	Unsecure Wi-Fi
Stolen Mail	Skimming – An electronic method of capturing a victim's personal information
Credit Card taken out of customer's sight	Phishing – obtaining personal information
Bribing employees	Social media
Shoulder surfing/Dumpster diving	Inadequate privacy settings



# JULY 2017 TIP OF THE MONTH IDENTITY THEFT - PROTECT YOURSELF

### PROTECT YOURSELF ONLINE

- Never give out personal information unless you have initiated the contact.
- Do not leave valuables unsecured at home with strangers/service providers who visit.
- Lock your valuables while at work.
- Keep important documents in a safe at home or a safety deposit box at the bank.
- Check account statements regularly. Look for charges you did not make.
- Be cautious with your mail. Do not allow mail to sit in the mailbox for an extended amount of time
- Shred documents with personal and financial information
- Review medical Explanations of Benefits statements and report any fraudulent services

### STOP CREDIT CARD OFFERS

Call 1-888-567-8688 or <a href="https://www.optoutprescreen.com">www.optoutprescreen.com</a> this removes your name from the list sold by major credit reporting agencies for a period of time or permanent

To report and recover from identity theft visit https://www.identitytheft.gov



### MEDICAL IDENTITY THEFT

Other types of identity theft include medical identity theft:

#### Victims may:

- Get a bill for medical services they did not receive
- Be contacted by a debt collector about medical debt they do not owe
- See medical collection notices on their credit report that they do not recognize
- Find erroneous listings of office visits or treatments on their explanation of benefits (EOB)
- Be told by their health plan that they've reached their limit on benefits
- Be denied insurance because their medical records show a condition they do not have

References: <u>State of Michigan Identity Theft Consumer Alert</u> http://www.privacymaxx.com